



5-Star Concierge IT Services From Rafiki Technologies

Embrace the right technology to build your business and stay ahead of the competition. Your guests are travellers and their expectations are rapidly changing to meet a world of technology-enabled hotel stays.



What makes your guests' stay extra special?

- ★ Mobile check-in
- ★ Keyless entry
- ★ Smart environment (lighting & temperature)
- ★ Modern and secure communication
- ★ Contactless client journey
- ★ Full, automatic sanitization

FOLLOW **RAFIKI**, WE KNOW THE WAY!



How can Managed IT Services benefit your business and save you time and money?

HERE'S WHAT RAFIKI CAN DO TO HELP YOU SUCCEED:

- Automate daily tasks for increased efficiency
- Property management system support (Oracle Opera, Maestro)
- Provide maintenance for your entire technological stack
- Monitor IT infrastructure to ensure all systems perform optimally
- Develop strong IT strategies to address current issues and to prepare for the future
- Implement innovative IT solutions that scale with your business
- Future-proof IT systems by upgrading legacy software
- Apply system and software upgrades and patches to ensure your safety and security
- Deliver 24/7 IT support so that any major IT crisis is resolved quickly and properly

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- Handle data storage and disaster recovery to avoid downtime
- Implement the best cybersecurity measures to keep your client data safe
- Provide payment systems and point of sale support
- Provide website design/development and digital marketing services
- Provide Interface support for property management systems
- Offer email hosting/management including G-Apps and Microsoft 365
- Manage other vendors including camera systems, key locks systems, guest internet, call tracking, revenue management, digital signage and IoT



Raise Your Staff
From Clerks &
Housekeepers To
Experience Advisors!



Partnering With
Rafiki Technologies
Enhances Your
Guest's Experience!



Personalize Your
Visitors' Experiences
For A 5-star Review
Every Time!

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Rafiki provides leading IoT Solutions for Hospitality

- Protect your guests and staff by installing UVC lighting with market-leading safety precautions in your most trafficked spaces and guest rooms.
- Share that you are adding this additional disinfection layer to your current cleaning procedures to restore your guests' confidence in your brand.
- Use its intelligence to coordinate the disinfection of spaces so that it occurs before your normal cleaning process to protect your staff as well as guests.
- Use the data from the software to understand when to run disinfection, how often disinfections occur, measure adherence to capacity limits, and more as a way of enforcing your other measures of preventing the spread of COVID-19 and other pathogens.

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Authorized partners of Shaw and
Telus for all hotel communications
services including TV, Internet,
Remote Access etc



CLIENTS WE'VE WORKED WITH



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Experience matters

OUTSOURCE YOUR IT DEPARTMENT WITH RAFIKI

We've worked in the Hospitality industry for over 20 years and we'll ensure your business is compliant certified, safe and secure with up-to-date security updates, firewalls, and other security measures. We have years of experience with all the major property management systems so we can take care of your IT infrastructure holistically and efficiently.

Reach out to us for a FREE consultation. We'd love to hear from you!

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